



# MISSION

PVS Portugal Group is committed to continuous improvement and the satisfaction of Customers, Employees, and Stakeholders, aiming to be recognized as a Group of Excellence.

We provide our clients with advanced technology, deep expertise, and a dedicated team, ensuring every customer recommends our products and services.

# **VISION**

To be a leading company, achieving national and international leadership in the engineering, manufacturing and sales of steel molds for plastic injection, as well as high-precision machined components for aerospace and defense industries.

## **VALUES**

**Customer Orientation** – Ensure satisfaction and loyalty;

**Innovation** – Drive progress by adopting advanced technologies to consistently improve products and services;

**Teamwork & Motivation** – Encourage teamwork, drive motivation, and cultivate strong professional relationships;

Integrity & Respect – Maintain honesty and professionalism in all interactions;

**Excellence & Rigor** – Meet and exceed client requirements with precision;

**Ambition** – Pursue objectives with passion and dedication;

**Results Orientation** – Achieve goals efficiently, meeting defined standards for quality, time, and cost;

**Environmental Responsibility** – Promote sustainable practices and minimize environmental impact.







# **QUALITY & ENVIRONMENTAL POLICY**

The strategic guidelines of the PVS Portugal Group are:

#### **Customer Satisfaction**

Build strong, trust-based relationships through personalized service, consistently exceeding client expectations.

## **Employee Development**

Support continuous growth, initiative, teamwork, and provide the training and environment needed for optimal performance.

## **Supplier & Partner Relations**

Build strong, long-term relationships that deliver mutual benefits through trust and collaboration.

## **Business Sustainability**

Deliver positive results, ensure long-term continuity, and expand responsibly to benefit all stakeholders.

## Compliance

Adhere to all applicable legal, regulatory, and ISO requirements (NP EN ISO 9001:2015, EN 9100:2018, NP EN ISO 14001:2015).

#### **Innovation & Continuous Improvement**

Continuously enhance processes and management effectiveness through goal-setting, monitoring, and stakeholder engagement.

#### **Environmental Stewardship**

Manage environmental impacts, promote sustainable resource use, prevent pollution, and improve energy efficiency for the benefit of all stakeholders.

