

SUPPLIER EVALUATION AND CLASSIFICATION PROCESS

As required by the ISO 9001:2015 standard, the PVS Portugal Group annually performs an evaluation of its Suppliers and Partners as a relevant Stakeholder. The purpose of this assessment is to ensure that suppliers who have an impact on the quality of the service provided are qualified, monitored, and that they fulfil our expectations and requirements.

Suppliers are assessed according to the following parameters:

<i>PARAMETERS</i>
Price
Deadline fulfilment
Supply conformity
Technical Specifications/Information
Complaints
Communication

After the assessment, and according to the result achieved, a rating is given and, in the case of a rating lower than "acceptable supplier", actions should be taken to prevent future non-compliance.

<i>SUPPLIER TYPE</i>	<i>EVALUATION SCALE (%)</i>
Preferred Supplier	81 a 100
Acceptable Supplier	66 a 80
Supplier Appeal (with reservations and unless decided by the Administration)	46 a 65
Supplier not accepted	0 a 45